

Car Travel Interruption Protection Reimbursement Form

IMPORTANT! Reimbursement requests for ROADSIDE ASSISTANCE (towing, battery service, etc.) require a different form. [Click here for the form.](#)

These are the states we service: We: The Auto Club Group in Florida, Georgia, Illinois, Indiana, Iowa, Minnesota, Nebraska, North Dakota, Tennessee, Wisconsin and Puerto Rico; Auto Club Group Insurance Company in Michigan only.

Even if you take every precaution, there are still times when the unexpected happens and you're faced with additional expenses. Fortunately, we're there to help. If you're traveling by car and are 100 miles or more away from home and have a breakdown, accident while en route, or if your vehicle is stolen while en route, we'll reimburse you for covered expenses up to the value of \$600. Expenses may include meals and lodging, car rental, transportation home or to your destination within 72 hours. AAA Plus Members have protection up to \$1,000. AAA Premier Members have protection up to \$1,500.

Auto repair bill (or proof of loss) and original itemized receipts for all expenses to be reimbursed must be submitted with claim application. Please print or type all information.

Membership # (16 digit) _____ Member Type: ☐ AAA Classic ☐ AAA Plus ☐ AAA Premier
 Member's Name _____
 Address _____
 City _____ State _____ ZIP Code _____ Daytime Phone # _____
 Email Address _____

Type of Loss (select one) ☐ Accident ☐ Theft ☐ Vandalism ☐ Mechanical breakdown
 Date of Loss (mm/dd/yyyy) _____ Time _____ ☐ A.M. ☐ P.M. Was Car Drivable? ☐ Yes ☐ No
 Location of Accident / Theft / Vandalism / Mechanical Breakdown (Include address, city and state) _____

Describe Accident / Theft / Loss or Mechanical Breakdown _____

Car Make _____ Car Model _____ Car Year _____
 En route from (include address, city and state) _____
 Planned stops _____
 On the way to _____
 When loss occurred, miles from member's home _____ Miles from next destination _____

Driver's Name _____		Relationship to Member _____	
If theft, who last had possession of car _____		Relationship to Member _____	
Occupants of Car	Relationship to Member	Lives at Primary's Residence	
Name _____	_____	<input type="checkbox"/> Yes <input type="checkbox"/> No	
Name _____	_____	<input type="checkbox"/> Yes <input type="checkbox"/> No	
Name _____	_____	<input type="checkbox"/> Yes <input type="checkbox"/> No	
Name _____	_____	<input type="checkbox"/> Yes <input type="checkbox"/> No	

Expenses: Replacement car rental	\$ _____	Date _____
Lodging	\$ _____	Date _____
Meals	\$ _____	Date _____
Commercial transportation	\$ _____	Date _____
Total amount of incurred expenses	\$ _____	Date _____

I understand that reimbursement will be paid within specific limitations as found in the Car Travel Interruption Protection benefit described in the Members Handbook. Reimbursement will be based on paid original itemized receipts enclosed and will not exceed a total of \$600 per AAA Classic family; \$1,000 per AAA Plus family; or \$1,500 per AAA Premier family. Benefits are claimed only for me and immediate family members who were traveling with me at the time of the accident, theft, vandalism or mechanical breakdown that resulted in a delay and occurred over 100 miles from my home.

I also agree that all documentation submitted for the reimbursement review occurred within 72 hours of the incident and that anything over that period of time is not reimbursable. All items must be submitted within 60 days of the incident.

Member's Signature _____ Date _____

Mail signed claim form, proof of loss and original itemized receipts to:

Email: Cartravelinterruptionclaims@acg.aaa.com or mail to AAA Car Travel Interruption, One Auto Club Drive, Dearborn MI 48126

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Definitions:

- **You, Your:** The AAA member within The Auto Club Group, and spouse of primary member.
- **Family Member:** A person who is a resident of your **home**.
- **We:** The Auto Club Group in Florida, Georgia, Illinois, Indiana, Iowa, Minnesota, Nebraska, North Dakota, Tennessee, Wisconsin and Puerto Rico; Auto Club Group Insurance Company in Michigan only.
- **Car:** A vehicle eligible for roadside assistance services under your membership.
- **Home:** Your resident location at the time of loss.
- **Loss:** Accident, theft, vandalism or mechanical breakdown that makes the **car** not drivable or available to you.
- **Planned Destination:** A location 100 miles or more from your **home** that you plan to reach by **car**.
- **Proof of Loss:** Accident report, repair receipt, tow receipt, or auto parts receipt that reflects the date of loss and the name of the police department, repair facility, tow facility, or auto parts store. Receipts must be itemized. Credit card statements and/or account summaries will not be accepted. Repairs are not reimbursable.

Covered Expenses:

The following expenses are payable for **you** and **family members** if the **car you** were using for the trip is disabled by loss while en route to your **planned** destination. The loss must occur 100 miles or more from **your home** for this protection to apply.

1. Reasonable expenses for unexpected automobile or passenger van rental and commercial transportation for the reasonable time required to complete the trip to your **planned destination** or return **home**, whichever occurs first.
2. Reasonable expenses paid to a commercial establishment for unexpected meals and lodging resulting from the **loss** and incurred on the road during the delay caused by the **loss**.

When:

This protection only covers loss which occurs while your current membership is in force.

Limitations/Maximum Payments:

The following expenses are not payable under this protection:

1. Expenses of **family members** if they were not traveling with **you** when the loss occurred;
2. For AAA Classic members, more than \$600 for expenses incurred by all members of one family resulting from one **loss**; for AAA Plus members, more than \$1,000 for expenses incurred by all members of one family resulting from one **loss**; for AAA Premier members, more than \$1,500 for expenses incurred by all members of one family resulting from one **loss**.
3. Expenses incurred after:
 - a. 72 hours from the time of **loss**;
 - b. repairs are made to **your car**;
 - c. **you** reach **your planned destination**; or
 - d. you return home after the loss; whichever occurs first.
4. Expenses resulting from:
 - a. **loss** caused intentionally by or at the direction of **you** or any **family member**; or
 - b. failure to take reasonable means to avoid the **loss**.
5. Alcoholic beverages, gas, mileage, groceries, snacks, and/or toiletries.
6. Gratuities more than 20%. Otherwise, compensable expenses that are not supported by itemized receipts. We will not accept credit card statements or account summaries as **proof of loss**.

Duties:

1. Make a written request for reimbursement within (60) days of the loss.
2. Provide reasonable verification of:
 - a. **Proof of loss**;
 - b. the repairs to the **car**; and
 - c. your **planned destination**.
3. Provide original itemized receipts for all expenses **you** claim. We will not accept credit card statements or account summaries. Claim forms are available online at AAA.com or visit your local AAA office.