



Your AAA Member Handbook

***Member Benefits
& Services for
Annual Memberships***



Welcome to AAA

Thank you for joining AAA, and welcome to the AAA family – 60 million members strong and growing.

We're delighted to have you on board, and we're excited to provide you with a new AAA Member Handbook that will introduce you to all the ways your membership can serve you, from legendary roadside assistance to convenient mobile banking.

Your handbook is an excellent resource that can help you take advantage of the wide variety of benefits your membership provides. While it's a helpful overview of member benefits and services, it's also the place to look for the details of your coverage. Either way you use it, you'll find it's loaded with information designed to help you get more out of your AAA Membership – every day.

I encourage you to explore the pages of your handbook, you may be surprised at how much it contains. And remember, you don't have to wait for car trouble to use your AAA Benefits. There are countless member services and savings you can take advantage of today.

Thanks again for joining AAA. We're happy to have you, and we look forward to helping you make every journey and every day better. Welcome to the Club!

Sincerely,



Jim Ejupi
Vice President
Membership Product and Service
The Auto Club Group

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Where to find us



Drop in

You'll find us at AAA offices throughout the U.S. For the address and phone number of a AAA office near you, visit AAA.com and click on [Contact Us](#).

At many of our offices, you'll have access to our full range of travel, insurance and membership services. Some travel or insurance products may require an appointment.

Call us

You can reach us by calling our Member Service Center at 800-222-1134 during the times below.

Member Service Center hours

| Service | Days | Times (Central Time) |
|--|----------------------|--|
| Roadside Assistance Service and Claims | Every day | 24 hours |
| Membership/Auto Touring/Travel | Mon. to Fri. Sat. | 8:00 am – 8:00 pm 8:00 am – 4:30 pm |

Go online

You can visit us at AAA.com for membership information on benefits, insurance, travel, discounts and much more. You can also order maps, make reservations and even request insurance quotes. To ensure you have the most up-to-date information on all membership benefits and services, be sure to check the online handbook.

- To register your email address and enjoy full access to your online benefits, visit AAA.com/Register.

Getting the most from your membership



YOUR MEMBERSHIP

Exclusive Member Services

Identity Theft Protection

Register for ProtectMyID® Essential from Experian and get free daily monitoring of your credit report. You'll receive alerts to notify you of potential fraudulent activity, as well as fraud resolution assistance. You'll also get Lost Wallet Protection. Which means if your wallet is lost or stolen, ProtectMyID can ease the process of replacing your credit cards and preregistered debit and medical ID cards. Visit AAA.com/IdentityTheft to register or upgrade to Deluxe or Complete coverage.

Severe Weather Alerts

Protect your family and possessions with timely alerts of approaching weather. As a member, you can sign up to receive email alerts about severe weather that's heading your way. Advance notice gives you additional time to prepare for the storm and move a car into the garage, secure belongings that could be affected, or advise a loved one to seek shelter. Alerts provide warnings of hail, lightning, flooding, high winds and more. AAA Members register for free at AAA.com/Weather.

AAA Mobile® App

Specially designed for both iPhone/iPad and Android devices, the app gives you a personalized dashboard with convenient access to your membership card and valuable member benefits. AAA Mobile provides easy access to maps, directions, travel planning and exclusive member discounts. You can also access AAA's road service right from your mobile device, so requesting roadside assistance, getting battery quotes or locating an Approved Auto Repair facility is effortless. Download the AAA Mobile app at Google Play or the App Store or text "MOBILEAPP" to 99513 for a download link. Visit AAA.com/Mobile for more information.

AAA Discounts & Rewards®

AAA Dollars – Member Loyalty Program

Earn *AAA Dollars* that can be redeemed for cash back on select AAA purchases, or applied to your annual membership renewal. Shop online at the *AAA Dollars* Online Mall and earn *AAA Dollars* with our name-brand partners. You can also earn *AAA Dollars* by purchasing gift memberships and for referring friends to AAA when they join.

■ Visit [AAA.com/OnlineMall](#), [AAA.com/Gift](#) and [AAA.com/Friends](#) to learn more.

Instant discounts & everyday savings

Receive instant AAA discounts every day on dining, shopping, entertainment, eyeglasses, electronics, moving trucks, services and much more at over 75,000 participating partner locations nationwide by simply showing your AAA Membership Card. Of members who saved, the average annual member savings was \$170.

- Penske Truck Rental
- Hard Rock Café®
- NAPA Auto Parts
- The UPS Store®
- LensCrafters®

■ Visit [AAA.com/Save](#) for a complete listing.

You can also save at selected **automotive service centers, entertainment attractions, major theme parks and much more.**

Save while you're traveling

Save 10% or more when booking exclusive AAA rates at **Hyatt, Hilton, Marriott and select Choice Hotel brands.**

■ Go to [AAA.com/Hotels](#).

Take advantage of **HERTZ** exclusive discounts and member benefits that include: up to 20% savings off base rate, young renter fee waived, free use of a child safety seat, free additional driver, and more.

■ Go to [AAA.com/CarRental](#).

Online savings

At [AAA.com/1800Flowers](#), you'll save 25% on select floral arrangements.

At **Dell**, save an additional 10% off Dell branded PCs, electronics and accessories every day.

■ Go to [AAA.com/Dell](#).

How it all adds up

| If you purchased: | AAA Discount | Total savings |
|--------------------------------|--------------|---------------|
| Dinner for four: \$80 | 10% | \$8 |
| Three nights in a hotel: \$240 | 10% | \$24 |
| Laptop computer: \$800 | 10% | \$80 |
| Total Savings | | \$112 |

Discounts and participating retailers are subject to change at any time. Restrictions may apply at some retailers. Dining offers exclude tax, tip and alcoholic beverages and are not valid toward gift certificates at participating restaurants. Check with the retailer for details on each participant's specific savings offer. Be sure to show your valid membership card BEFORE you make your purchase, as retailers and AAA cannot honor the discount after the sale. Retailers will not give discounts to nonmembers who present another person's membership card. Temporary AAA Membership Cards may not be accepted at some locations.

■ To search for more Savings Partners, go to [AAA.com/Save](#).

On the go

CarFax Reports — Looking for a used vehicle? Don't run the risk of buying a used vehicle with costly hidden problems. AAA Members get 20% off the price of CarFax vehicle history reports. Choose one or more vehicle history reports at low member-discounted prices.

■ Go to [AAA.com/CarFax](#).





AAA Cashback Visa Signature® Card

Take advantage of cash back wherever you go with a credit card designed to help AAA Members get even more from their membership.

■ To apply, visit AAA.com/CreditCard.

*Cash back can be redeemed in the form of a statement credit or ACH deposit. This card is issued by U.S. Bank NA dba ACG Card Services, pursuant to a license from Visa USA Inc.

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AAA Banking

AAA can help you change a tire, insure your car, even plan the trip of a lifetime. But, did you know we can also help you manage your money? Bank on AAA for a wide variety of extremely competitive banking services and the opportunity to experience the same level of service you've come to rely on in our other products.

Auto Loans: Whether you're buying a new or used car, or refinancing your current loan, AAA is there with the trusted knowledge and personalized service you need to make the process easier.

Checking: Checking through AAA gives you all the features you need without the hassle of additional fees. Turn everyday banking into everyday earning by opening an account in as little as five minutes from any device.

Savings: Earn above-average returns with high-yield savings and CD options, taking the guesswork out of your short-term or long-term savings plans.

■ For more information about banking through AAA, visit AAABanking.com.

*Visit AAABanking.com for requirements and rates.

Products are offered by Grasshopper Bank, N.A.
Equal Credit Opportunity Lender.



You and your membership

We offer three levels of membership: Classic, Plus and Premier.

Look for these symbols throughout this handbook. They signify enhanced benefits and service levels for members who have upgraded to Plus or Premier.

See page 43 for a chart that compares the benefits between membership levels.

Upgrading



If you're currently a Classic member, you can apply to upgrade your membership level to Plus or Premier. Associate members must upgrade if the Primary member has already done so. See page 43 for more details.



To upgrade, call us toll free at 800-222-1134 or visit AAA.com/MyAccount. Please note that there's a three-day waiting period after upgrading before you can enjoy the increased roadside assistance benefits.

Enrolling your household

You can't always be there when members of your family have a flat tire or lock their keys in the car. But AAA can.

For a little extra, you can enroll other individuals in your household, such as your spouse and eligible children, as Associate members if they share your residence. They'll have their own

membership cards and be able to call us for roadside assistance whether they're driving or riding in a friend's car. What's more, they'll enjoy all the benefits of AAA Membership — discounts, savings and member-only perks.

Associate membership is available, at a significantly reduced rate, for the Primary member's spouse and one other adult living in the household, and their children living at the same residence or away at school. Associate members must have the same type of membership as their Primary member.

- To sign up other individuals in your household, call us at 800-222-1134, visit your local office or go to AAA.com/MyAccount.

Gift Membership

Gift Memberships are available at your local AAA office, online at AAA.com/Gift, and by calling 866-685-5222. When you give the gift of AAA, your friend or loved one will enjoy nationwide, 24-hour roadside assistance, along with all of the other AAA Benefits. For every gift membership you buy, you'll earn 20 AAA Dollars.

Member referral program

At AAA, we realize that our members are our biggest advocates. That's why our member referral program rewards you with AAA Dollars for friends you refer who join AAA. Call 866-685-5222, visit your local AAA office, or visit AAA.com/Friends for more details or to make a referral.

Renewing your membership

Please note that even though your membership card may reflect a "Valid Thru" date that's more than a year away, it won't be active unless you pay your membership dues annually.

When you receive your annual renewal bill, you can pay online at AAA.com/Payment or pay by phone at 877-44-MY-AAA (877-446-9222). Otherwise, you can mail your renewal payment to the address shown on the bill.

You can also sign up for convenience billing to renew your membership automatically. Your annual dues will be charged to your credit card each year, and you'll receive a statement con-



firming your renewal. You can cancel convenience billing anytime.

Prior to the expiration of your membership, you will receive one or more renewal notices. These notices will state the term of your next membership period, the names of the Primary and Associate members, and the total dues to be paid.

To renew your membership, please remit your dues before your current membership expires. If you pay your membership renewal within 30 days after expiration of your current membership term, your renewed membership will expire one year after the current term expires. If you pay your membership renewal more than 30 days after your current term expires, your new term will begin when payment is received and will expire no less than one year from the day payment is received.

Keeping you informed

Traffic safety

AAA is committed to protecting and saving the lives of all road users. We work to make communities safer by offering traffic safety programs and resources as well as serving as a vocal advocate and trusted resource for reliable information. The AAA School Safety Patrol® and Impaired Driving programs are just two of the ways in which we help our members and the motoring public.

- To learn more, visit AAA.com and look for the Safety tab at the top of the page.

Advocacy

We're committed to protecting your interests as a road user, so we continually evaluate and respond to legislation that affects you. We act as advocates for efficient transportation, safer roads and vehicles, high-quality driver education and the rights of travelers.

Public information

We inform our members and the general public about travel, legislation, traffic safety and consumer affairs through news releases, media kits, interviews, public appearances, educational programs and a variety of brochures and literature.

Quality assurance

Car maintenance and repair

When it's time for your vehicle repairs or routine maintenance, AAA is here to help and provide you with peace of mind. Look for a AAA Approved Auto Repair or AAA Owned and Operated Car Care location to receive top-notch service. Our AAA Approved Auto Repair facilities undergo rigorous inspections to ensure they meet AAA's high standards for customer service, cleanliness, and quality work. You can trust that your vehicle will be in good hands.

As a AAA Member, you're eligible for exclusive benefits. You'll receive a 10% discount on repair labor (up to \$75) and a complimentary vehicle maintenance inspection upon request with any paid service at both AAA Car Care and Approved Auto Repair facilities. To enhance your peace of mind, repairs performed at AAA Approved Auto Repair Facilities come with a 24-month/24,000-mile warranty on vehicle repairs (36-month/36,000-mile warranty if work is performed at a AAA Car Care location). Let the trusted brand in automotive help you with all your vehicle needs so you can drive with confidence!

- Visit AAA.com/RepairFinder for AAA Approved Auto Repair and AAA Owned Car Care locations near you.



Driver training

If anyone in your family or organization needs to brush up on driving skills, we can help. We're particularly proud of our work with young drivers, who are statistically more at risk of crashes than any other group, mostly due to their lack of experience.

AAA's Driver Training Program offers the following:

- New Driver Education
- Driver Improvement
- Safe Driving for Mature Operators
- Driver Refresher Courses
- Safety Training for Employees Who Drive on Business
- Senior Assessments

AAA Driving Programs are based on our nationally recognized curriculum and designed to promote classroom participation and communication. Many of the courses are also offered online.

■ For details on AAA Driver Training in your area, visit [AAA.com/Drive](https://www.aaa.com/Drive).



Traveling with AAA



TRAVELING WITH AAA

AAA Travel Agents

Let a knowledgeable AAA Travel Agent help you plan and book your next vacation. Put their knowledge and expertise to work for you, saving time and money. Call today or visit your local branch. You can also schedule a convenient virtual appointment and easily meet with an agent from your phone, tablet or computer.

■ Locate an Agent at [AAA.com/TravelExpert](https://www.aaa.com/TravelExpert) or book your next adventure at [AAA.com/Travel](https://www.aaa.com/Travel) or 800-648-8272.

Travel further with AAA

AAA Members receive exclusive member benefits and amenities on unique travel experiences with trusted AAA Travel preferred partners. Partners commit to our high standards of member service and provide value-added extras, like special savings, onboard credit or added amenities – often combinable with past passenger discounts and in-market offers.

- Discover ocean, river and expedition cruising opportunities at [AAA.com/Cruises](https://www.aaa.com/Cruises).
- Explore guided tours and vacation packages available at [AAA.com/Tours](https://www.aaa.com/Tours).
- See all the ways to ride the rails at [AAA.com/TrainTravel](https://www.aaa.com/TrainTravel).

■ Find inspiration for your next vacation at [AAA.com/Travel](https://www.aaa.com/Travel).

Travel with Confidence

Navigating today's travel requirements is easy with the help of AAA, offering online travel resources, advisories, visa requirements, passport assistance and more.

- Learn more at [AAA.com/Travel-with-Confidence](https://www.aaa.com/Travel-with-Confidence).

AAA Vacations® - available exclusively at AAA

Experience a unique collection of cruise and tour itineraries designed using member feedback. Every vacation is highlighted with authentic experiences and built-in value with AAA Vacations® exclusive member benefits, complimentary inclusions, best price guarantee* and 24/7 member care.

- For information, go to [AAA.com/AAAVacations](https://www.aaa.com/AAAVacations) or visit your local AAA office.

Disney vacations

A knowledgeable AAA Travel Agent can help you plan and book a magical Disney Cruise Line or Walt Disney World® Resort vacation.

- Call 877-856-7064 or go to [AAA.com/Disney](https://www.aaa.com/Disney) for details.



Hotels and resorts

Stay at AAA Diamond designated hotels that have met rigorous standards for cleanliness, comfort and hospitality. Members save 10% or more when booking exclusive AAA rates at Hyatt, Hilton, Marriott and select Choice Hotel brands.

- Search destinations at [AAA.com/Hotels](https://www.aaa.com/Hotels).

Rental vehicles

When you rent a vehicle with Hertz, Dollar or Thrifty, enjoy member savings, plus free use of a child safety seat, free additional driver, and more. Restrictions apply. **Learn more at [AAA.com/CarRental](https://www.aaa.com/CarRental).**

Join Hertz Gold Plus Rewards® and enjoy a faster, easier and more rewarding vehicle rental experience. You can skip the line, earn points toward free rental days, get exclusive Hertz Gold Plus Rewards offers, and more! Restrictions apply.

- Enroll for free at [AAA.com/HertzGold](https://www.aaa.com/HertzGold).

Well-Traveled with AAA Podcasts & Webcasts

Join travel experts for in-depth conversations about travel styles and the experiences, sights and sounds of favorite destinations.

- Visit [AAA.com/Well-Traveled](https://www.aaa.com/Well-Traveled).

Travel Insurance

Even if you've already booked a trip, purchase a travel insurance plan to help protect you and your investment, before and during your trip, should the unexpected happen – like trip cancellations, medical emergencies, lost luggage and more.

- Learn more or get a convenient online quote at [AAA.com/TravelInsurance](https://www.aaa.com/TravelInsurance).

Restrictions and exclusions apply. Visit [AAA.com/TravelInsurance](https://www.aaa.com/TravelInsurance) for complete terms and conditions.



Road trips and more

Plan your next great adventure with convenient, digital AAA TripTiks®, TourBook® Guides, and Trip Canvas. Browse pre-planned itineraries, download or order maps, and search campgrounds.

- For access to a full range of road trip planning resources, visit AAA.com/Maps.

TripTik® route planning

Our online AAA TripTik® Travel Planner can help with planning a trip around town or across the country. It provides high-resolution maps and route narratives that you can customize to personalize your route.

- Visit AAA.com/TripTik for additional details or to request TripTik® delivery to your home. You'll get an up-to-date TripTik® routing, an overview map and road construction information. Please allow seven to ten business days for home delivery.

Attraction ticket savings

Take advantage of special AAA Member discounts at the nations' top-ranked attractions, concert venues and sports arenas. Save on theater, special events, movie tickets and more.

- Visit AAA.com/Fun for details or contact your nearest full-service AAA office.

Passport Services

Members can save on expedited visa and passport services with RushMyPassport. At most AAA offices, we can take regulation-sized photographs for you, while you wait, for a nominal fee. It's a good idea to order several sets — for an IDP or a visa application, as well as for your passport.

- Visit AAA.com/Passport to learn more and check with [your local full-service AAA office](#) for availability and pricing.



Plus members and their children 15 and under are entitled to two free sets of official photographs per membership term.



Premier members and their minor children are entitled to unlimited official photographs at no cost during their membership term.

International Driving Permits (IDP)

When you're driving abroad, many countries require an IDP with your name, photo and driver information in ten languages. It's valid in 150 countries and can be very useful if you need to communicate with local authorities.

- To apply for your IDP, visit AAA.com/IDP to download a form and to locate your nearest AAA office that offers this service (available at select locations only).

Travel accident insurance and assistance

Travel accident insurance

As a member of AAA, you receive Travel Accident Insurance coverage automatically when your trip is arranged and purchased through AAA Travel. The plan covers Classic members up to \$100,000.



The \$100,000 Classic Benefit payable under the AAA Travel Accident Insurance Program is increased up to \$300,000 for Plus members.



Premier members receive up to \$500,000 in coverage with Travel Accident Insurance.



This program covers you for accidental loss of life, limbs, sight, speech or hearing while traveling in a common carrier when the transportation is arranged through The Auto Club Group. Common carrier means any land, water or air conveyance operated by those whose occupation or business is the transportation of persons without discrimination and for hire.

The benefit also applies while traveling in a common carrier or a private passenger automobile directly to or from a terminal, station or airport, immediately before or after scheduled arrival or departure, and while traveling in a rental car whose lease has been arranged through the local AAA Travel along with any airline or common carrier transportation. For a description of coverage, terms and exclusions, view the Travel Accident Insurance brochure.

■ [Travel Accident Insurance brochure for Classic members](#)

■ [Travel Accident Insurance brochure for Plus members](#)

■ [Travel Accident Insurance brochure for Premier members](#)

24-hour global travel emergency assistance*



As a member with Premier, you'll have access to the following services when you're traveling 100 driving miles or more from your primary residence:

- Medical referrals
- Emergency medical transportation arrangements
- Emergency visitation arrangements
- Emergency message center
- Lost tickets and baggage
- Emergency airline/hotel reservations
- Legal referrals
- Money transfers



Concierge services*

Premier members have access to the following concierge services when traveling 100 driving miles or more from your primary residence:

- Restaurant and spa recommendations and services
- Event tickets
- Pre-trip assistance and tour information
- Flower/gift arrangements
- Business services
- Golf tee time information/reservations (subject to availability)

■ [To request any of these Premier services, call 800-222-1134.](#)

*Benefits provided are service benefits, not financial benefits. Any costs associated with services are paid by the member. [See complete terms, conditions and exclusions here.](#)

AAA Insurance



Insuring through AAA*

Belonging to AAA is not just about driving. It's about being part of a club to help you manage your affairs.

Our insurance programs help you and your family stay safe and protected.

Auto insurance

You could get a great deal on auto insurance through AAA. We offer coverage at competitive rates, and a range of discounts that you'll find really make a difference.

If you need to make a claim, simply contact our claim service either by phone or online, or at one of our AAA offices. You'll be impressed by our quick and responsive service.

Home insurance

Our home insurance helps provide protection against threats to your home, your possessions and your personal liability.

You can choose the policy that suits you best, and add a Scheduled Personal Property endorsement to cover your most valuable things, such as fine art, jewelry and collectibles.

We also offer insurance for condo owners and renters.

Specialty products and other insurance

Turn to AAA as your source for insuring these other important needs:

- Boats, personal watercraft and other qualifying vessels
- Motorcycles and off-road vehicles, including ATVs, dirt bikes and snowmobiles
- Antique autos
- Flood and landlord insurance

■ For auto, home or any other insurance product, contact your local licensed insurance agent.

*Coverage is subject to all policy terms, conditions, exclusions and limitations.

Discounts and savings opportunities subject to eligibility requirements. Subject to underwriting requirements. AAA Insurance is a collection of AAA branded insurance products, services, and programs made available to qualified members. Personal lines insurance is underwritten by Auto Club Insurance Association, MemberSelect Insurance Company, Auto Club Group Insurance Company, Auto Club Property-Casualty Insurance Company, The Members Insurance Company, Universal Insurance Company, Auto Club South Insurance Company, or Auto Club Insurance Company of Florida. ©2024 The Auto Club Group. All rights reserved.

Life and annuity products**

AAA is committed to helping our members enrich and protect their lives and the lives of their families for years to come. That's why we offer a competitive variety of life and annuity products and unmatched service that has earned us a reputation of trust and respect. Our offerings include:

Life Insurance

- Term Life • Whole Life • Universal Life

Annuities

- Deferred • Income

■ For more information on life insurance and annuities, contact your local licensed insurance agent.

**Life insurance underwritten and annuities provided by our affiliate, AAA Life Insurance Company, Livonia, MI. AAA Life is licensed in all states except NY. Products and their features may not be available in all states. ALMI-22912-324-XX

Roadside Assistance



Our services

Your AAA Membership entitles you to a comprehensive range of 24-hour prepaid roadside assistance services, so you can be confident that whatever happens, help is close by.

The easiest way to request roadside assistance is to place your request via the AAA Mobile app or through our online service at AAA.com/Roadside. You may also obtain service by calling the number supplied on your membership card. If traveling outside your local region, you may obtain nationwide roadside assistance by calling 800-AAA-HELP (800-222-4357).

Who's eligible

Upon activation and with proper identification, AAA will provide regular AAA services and full privileges for the new member. Roadside benefits begin three days after payment of dues. Some restrictions apply.

Roadside assistance is provided on any eligible and properly licensed and registered vehicle that you are driving or riding in at the time of disablement, if those services can be safely delivered in compliance with local/county/state laws. You must be with the disabled vehicle at the time of service. This includes Associate members such as spouses or children who have their own membership cards. You will be asked to present your valid AAA Membership

Card and photo identification before service is rendered. If your membership card is not available and your membership cannot be verified by AAA, you will be requested to pay for service at the servicing facility's prevailing rate.

In fairness to all members, roadside assistance should not be used as a substitute for proper vehicle maintenance. To help control membership dues, AAA has an annual limit on roadside assistance usage per member (one service call per breakdown). Refer to the chart on page 44 for roadside assistance limits. After the last call in a membership term, we reserve the right to extend an additional entitlement for a fee, which will be collected prior to service being dispatched. Service is not available for an RV after the last call. Benefits are restricted to Classic membership level only.

If you discover that you don't need roadside assistance after you have called, please notify us so the call won't be counted against your annual limit if we haven't dispatched assistance. These service limits enable AAA to continue providing reliable, high-quality, cost-effective roadside assistance.

Services provided



Battery jump-start/boost

In most metropolitan areas, we will test your battery and charging system on-scene with our testing equipment and, if appropriate based on the test results, offer to install a new AAA battery on-site or arrange for replacement at a later time at your convenience. The diagnostic test is free and we offer a nationwide 3-year free replacement warranty. Our batteries meet and/or exceed the vehicle's original specifications and our battery prices are competitive. Members also receive a \$25 discount (or more) off retail pricing. AAA Battery Service is only available in select areas during select hours. AAA batteries are available for most makes and models, and some vehicles may require additional installation fees. If battery service is unavailable, we will provide a battery boost when safe to do so or offer towing. AAA vehicle batteries are also available for purchase and installation at AAA-owned Car Care and participating AAA Approved Auto Repair locations. Do-it-yourselfers can purchase at participating NAPA Auto Parts stores.

Battery service is not available for motorcycles and specialty vehicles such as all-terrain vehicles, dirt bikes, snowmobiles and golf carts.



Fuel delivery service

If you run out of fuel, we'll send an emergency supply, when available, to get you to the nearest service station.

We will only deliver fuel (no fuel/oil mixes) and we will charge for fuel at current pump prices. If you require diesel fuel, please let the AAA Customer Advocate know, as some diesel engines may require additional service by a repair facility. Your vehicle may need to be towed if it runs out of fuel.



For members with Plus or Premier, there is no charge for the fuel delivered — helping you get to the nearest gas station.



Vehicle lock-out service

If you lock your keys inside your vehicle, we'll try to open the door for you. If your keys are lost or broken, or if we can't get inside the passenger compartment, we'll reimburse you up to \$50 for a commercial locksmith to make a new key or to gain entrance. Or we can tow you to either a locksmith or to another destination of your choice, subject to the towing provisions in this handbook.



Plus and Premier members are eligible for locksmith reimbursement up to \$100, to either unlock the vehicle or make it operable.



Mechanical first aid

When it is safe, our service providers will do what they can at the scene to get your vehicle on the go if it only needs minor adjustments which don't involve parts or supplies.

Please note that we can't guarantee any repairs carried out in this way. If your vehicle is able to be mobilized, you should visit your nearest AAA Approved Auto Repair shop or other repair facility of your choice and see a qualified technician.



Bicycle service

Bicycle service is just another way AAA has you covered with roadside assistance. Counted toward your allotted service calls, AAA will transport you and your bicycle to any point of safety within the limits of your coverage.



Free one-day car rental

Premier members are also entitled to one complimentary, one-day car rental per membership term, when a qualifying non-collision tow is one of the allowable roadside assistance calls. AAA will reimburse you up to a full-size rental car. Premier car rental reimbursement forms may be found at AAA.com, by phone at 800-222-1134 or by visiting your nearest full-service AAA.



You must take delivery of the rental car within two calendar days of a qualifying non-collision tow, and you are responsible for subsequent days' charges, upgrades, vehicle insurance, mileage, fuel charges, fees and taxes. Cars must be rented from a commercial car rental company in the business of renting cars. You must meet the terms and conditions of the rental car company. Requests for reimbursement must be submitted as soon as reasonably possible.



Plus RV and Premier RV Vehicle Service Limits

Plus RV and Premier RV towing, extrication and tire service is limited to \$500 per eligible service call and \$1,000 per household per membership year. These dollar limits are only applicable to service provided to Plus RV and Premier RV vehicles as described



in the chart on page 31. Members will be responsible to pay the service provider directly for all other costs of service above these dollar limits at the time service is provided.



Extrication and winching

If your vehicle goes off the road, we'll send a service vehicle to get you back on track. Your vehicle will be extricated when it can be safely reached from a normally traveled road by a service vehicle with automobile servicing equipment operated by one person. If additional help is needed, you may choose to pay for additional services on-scene. In such case, the service provider may utilize additional persons or equipment, where available, that are needed to free your vehicle.



For Plus and Premier members, we'll send two service vehicles, if necessary, at no additional cost. The second vehicle and driver are available for up to one hour at the scene.



Tire service

If you've had a blowout or a flat tire, we'll check that your spare tire is inflated and serviceable then install it for you when possible and safe. If you don't have

a serviceable spare, we'll tow your vehicle (for more details, see "Towing").

Please note that our service doesn't include repairing your tire, or installing or removing snow chains, unless as part of changing a flat tire. Installing a spare tire is a temporary fix only. You should immediately visit your nearest AAA Approved Auto Repair shop or other repair facility of your choice to have it checked by a technician.



For Plus RV or Premier RV members, our tire service also covers eligible dual-wheeled vehicles. Please note that in certain regions of the country, you might have to pay for the extra service and be reimbursed.



Towing

If the AAA service provider can't start your vehicle or make it safe to drive, your vehicle will be towed at no charge to either:

- The nearest AAA Approved Auto Repair facility, or the service provider's repair shop
 - A destination of your choice.
- Members are covered for the first five miles of towing (Nebraska members get 10 miles of towing)



For Plus members, we'll tow you without charge up to 100 miles in any direction from where you broke down.



As a member with Premier, you're entitled to one tow (per household, per membership term) of up to 200 miles in any direction from where your vehicle broke down. Any remaining qualified tows may be used for up to 100 miles.



Only one tow per mechanical breakdown can be made at AAA's expense. If you need towing beyond the limit of your membership level, you will be charged for the extra miles at the service provider's prevailing private rate.

Towing considerations

If you need to be towed to a repair shop, we ask that you accompany the driver during the tow and call ahead to make arrangements for the vehicle to be accepted upon arrival. If no one from the facility will be there to receive your vehicle, make sure you are – we can't leave your vehicle at a closed repair shop unless you are there to accept it. Local laws may only allow service providers to carry one passenger. In this situation, we will help you find alternative transportation at your own expense.

Safety of AAA Members and AAA road service technicians is important to AAA. The technician may assess the situation for safety, which may impact how or if certain services will be available for each situation. AAA reserves the right to provide only such services as are deemed safe and within the normal course of servicing, including using ordinary servicing equipment and servicing vehicles that have not been loaded, altered from their original manufacture, or custom manufactured in a manner that interferes with safe and legal rendering of service.

These recommendations are being provided because nobody can ever have as much information about the physical location where a Member is, than the Member themselves. It is therefore up to the Member to be fully aware of their surroundings and to ensure they are waiting at a location which is as safe as possible.



For AAA Members, appropriate steps must be taken by you, the Member, to fully assess your surroundings and all visible conditions around you, and to identify the safest possible place to wait for a response, taking into account that wait times can vary and you, the Member, must choose a location where you feel safe and will remain safe over time. You, the Member, must do what is reasonably necessary to stay fully aware of your surroundings, minimize danger and keep yourself safe as you wait for a AAA road service technician to arrive.

AAA Members must fully assess their surroundings and follow these safety precautions:

- Do not hesitate to contact the proper authorities when necessary and as soon as possible when needed;
- Wait at a location that you consider to be safe and that will remain safe as you wait;
- Look for well-lit areas, where you are highly visible, far away from all moving traffic and safe from inclement weather;
- Do not attempt to cross highways or roadways on foot;
- Only wait inside your vehicle if you consider it safe to do so;
- If you must move away from your disabled vehicle to be safe, and only if safe to do so, turn on all vehicle hazard lights, before you close and lock your vehicle and step away from it, so that your vehicle remains fully visible while you are away from it.
- Establish a safe meeting place with the AAA road service technician. The meeting place you choose must be safe, even if this means you will not be next to your disabled vehicle. Your personal safety is more important than staying next to your vehicle.

Please note that our responsibility ends when we get your vehicle to the agreed destination. You'll need to pay any further expenses yourself, such as repairs or additional towing.

Eligible vehicles

The following tables show which vehicles are covered for roadside services under each type of membership, provided your vehicle can be safely reached from a normally traveled road by a service vehicle with automobile servicing equipment operated by one person.

Classic, Plus and Premier membership

Types of vehicles

Four-wheel motor vehicles of the passenger, pleasure or recreational type (cars, vans, SUVs, unloaded pickups) including rented vehicles, with the exception of taxis and limousines

Dual-wheeled unloaded pickup trucks

Bicycles, tandems and trailers pulled by bicycles

| Battery boost | Battery replacement | Extrication and winching | Fuel delivery | Vehicle lock-out | Tire service | Towing |
|---------------|---------------------|--------------------------|---------------|------------------|--------------|--------|
| ● | ● | ● | ● | ● | ● | ● |
| ● | ● | ● | ● | ● | na | ● |
| na | na | na | na | na | na | ● |

Plus RV and Premier RV membership

Additional vehicles

Motorhomes, pickup trucks with campers, camper vans, cab-over campers, dual-wheeled campers, and dual-wheeled unloaded pickup trucks with or without campers

Travel trailers with sleeping accommodations for the purpose of camping only, such as tent trailers, fifth-wheel trailers, and horse trailers with living quarters

Vehicles with dual batteries

Motorcycles

| Battery boost | Battery replacement | Extrication and winching [†] | Fuel delivery | Vehicle lock-out | Tire service [†] | Towing [†] |
|---------------|---------------------|---------------------------------------|---------------|------------------|---------------------------|---------------------|
| ● | ● | ● | ● | ● | ●*** | ● |
| na | na | ● | na | na | ●*** | ● |
| * | * | ● | ● | ● | ● | ● |
| na | na | ● | ● | ●** | na | ● |

Premier RV membership only

Additional vehicles

All-terrain vehicles, dirt bikes, snowmobiles, dune buggies and golf carts

Boat trailers, utility trailers, and unoccupied livestock trailers. Trailers designed for the purpose of transporting recreational vehicles (all-terrain vehicles, motorcycles, snowmobiles, golf carts and personal watercraft); travel trailers pulled by motorcycles are included

| Battery boost | Battery replacement | Extrication and winching [†] | Fuel delivery | Vehicle lock-out | Tire service [†] | Towing [†] |
|---------------|---------------------|---------------------------------------|---------------|------------------|---------------------------|---------------------|
| na | na | ● | ●†† | na | na | ● |
| na | na | ● | na | na | ●*** | ● |

Note: Recreational trailers, ATVs, bicycles, dirt bikes, snowmobiles, dune buggies and golf carts must be accessible from the roadside. For golf carts, all services are excluded while located on golf course property. In certain regions of the country, you might have to pay for service yourself and be reimbursed later.

*Service provider will assess and determine if battery service can be provided.

**Locksmith service only.

***Inside dual-wheeled tire changes are not covered, and the towing benefit would apply.

† The cost of these services for these vehicle types is counted toward the \$500 per incident limit and \$1000 annual household limit.

†† Fuel delivery includes regular fuel only (no fuel/oil mixes)

Vehicles not eligible for service

Prepaid service or reimbursement will not be provided for vehicles which are:

- Unregistered and unlicensed vehicles
- Abandoned, unattended, purchased in an inoperable condition or can be driven safely
- Illegally parked or associated with any illegal activity
- Being towed to or from a salvage yard, charitable organization, car show exhibition, auto auction or being towed from one storage location to another
- Loaded or modified, thus altering the vehicle's original weight, dimensions or ground clearance, creating a safety hazard or potential damage to the vehicle or servicing equipment (battery, fuel-delivery, lock-out and mechanical first aid services excluded)
- Driven off established roads or in areas unsuitable for vehicular traffic, which include, but are not limited to, beaches, open fields, vacant lots, playgrounds, creek beds, golf courses, forests, private roads, flooded roads or driveways, etc.
- Equipped with a snow plow (limited service may be provided, but you must remove the snow plow before any towing, extrication or tire service may be rendered) or require shoveling of snow, etc. in order to render service
- Taxis, limousines, buses (unless converted to a motorhome), semi-tractor trailers (semitrucks)
- Trailers that contain livestock, haul cars, exceed their maximum load capacity, are unsecured, or contain uncovered debris and create a safety concern
- Motorcycles that require a flat tire change, battery boost or battery replacement service—towing service will still be provided
- Requiring service where appropriate photo identification, in addition to the membership card, is not provided to the service technician
- An impounded vehicle unless it was impounded due to an auto accident. Prior to towing services being provided, AAA Members must make their own arrangements to have the vehicle moved

to the entrance of the impound lot so it is accessible by the AAA service provider and any and all fees imposed by the impound lot are the member's responsibility.

Note: If, because of illness or injury, you can't tell us what you'd like us to do with your vehicle, we may tow it and keep it until we hear from you. Storage fees may apply. Personal property inside the vehicle is the sole responsibility of the member. AAA assumes no liability for lost or stolen items.

Requesting reimbursement

In the event AAA is not able to provide you with timely road service, you may choose to contact an alternative service provider directly. However, if you obtain non-AAA roadside assistance without first requesting service from us, we will provide you a reimbursement of your expenses only up to the contract rate we normally pay our AAA service providers to perform similar services. Some roadside assistance benefits vary by region. If you obtain service outside of your local area and are asked to pay for service that is normally covered, we will reimburse you for covered expenses. We will only provide reimbursement if you have a service call entitlement available.

To request reimbursement, please visit AAA.com, Roadside Assistance, and complete the Roadside Assistance Reimbursement Request (Online Form). Attach the original receipt with the reimbursement request.

Request must be submitted to AAA promptly after service was received, or within 90 days. (For Wisconsin members the request must be submitted as soon as reasonably possible.) Please allow up to three (3) weeks for the roadside assistance reimbursement department to review and respond to your request.

Limitations

Understandably, in providing roadside assistance, AAA cannot assume responsibility for the actions of independent service facility personnel. These facilities serve as independent contractors and are not employees or agents of AAA.

Any loss or damages resulting from the service facility personnel's actions are the sole responsibility of the service provider and should

be reported immediately to the service facility owner before repairs are made. If a satisfactory resolution with the owner has not been reached within 10 days, the incident can be reported to AAA and one of our representatives will attempt to reconcile the dispute. AAA cannot guarantee that the service provider will have all the parts needed for your vehicle, nor will AAA accept responsibility for repairs, or the availability, delivery or installation of parts.

Extreme service conditions

We always try to be as responsive as possible, but please understand that unavoidable delays can occur during severe weather conditions, an increase in the volume of service requests, heavy traffic, road construction, unusual circumstances or legally enforced service restrictions. In the event of severe weather emergencies, first priority is given to the removal of vehicles blocking roadways. As equipment becomes available, service will be provided to other vehicles.

The safety of our members, employees and independent service technicians is our top priority. On rare occasions services may be temporarily suspended due to weather conditions and other extenuating circumstances. Once it is safe to do so, we will resume services.

Additional help for emergencies

Car travel interruption protection

Even if you take every precaution, there are still times when the unexpected happens and you're faced with additional expenses. Fortunately, we're there to help.

If you're traveling by car and are 100 miles or more away from home and have a breakdown or accident while en route, or if your vehicle is stolen while en route, we'll reimburse you for emergency expenses up to the value of \$600.

Reimbursable expenses include:

- Meals and lodging
- Car rental
- Transportation home or to your destination within 72 hours



Plus members have protection up to \$1,000. Premier members have protection up to \$1,500.

For a complete description including terms, conditions and exclusions, see Appendix 1 on page 38.

Vehicle Return coverage



As a member with Premier, you're entitled to Vehicle Return benefits when you're traveling 100 driving miles or more from your primary residence. You can be reimbursed up to \$500 to help get your car back home if an unexpected illness or injury prevents you from completing your trip.

- Insurance benefit is underwritten by BCS Insurance Company under a Form No. Policy 53.203 (0115). [See complete terms, conditions and exclusions here.](#)

Emergency check cashing

If the unexpected happens and you're short on cash, AAA can help by cashing a personal check of up to \$100 to help with emergencies. Just show your membership card with supporting identification at any full-service AAA.

- Service may not be available at all AAA offices.

Emergency payment acceptance

As a member, your personal check or credit/debit card will be accepted by any independent contract facility for payment of road service for up to \$250. A valid membership card and identification must be presented at the time of payment. The name on the check or credit/debit card must match the member name.

Limited legal fee reimbursement protection

If you believe you've been unjustly charged with a traffic law violation, we can help with the cost of legal fees. You can choose your own lawyer, and if you're found not guilty of the charges, or if they're dismissed, we'll reimburse you for attorney fees for your defense or appeal (see "Reimbursement Schedule").



To download a claim form, visit AAA.com and click on [Contact Us](#). Check the table for increased reimbursement amounts for members with Plus or Premier.

Reimbursement Schedule

| Charges | | Classic Member | Reimbursement limit for members with Plus or Premier |
|--------------------------|---------------------|----------------|--|
| Manslaughter | Trial court defense | \$500 | \$1,500 |
| | Appeal | \$500 | \$1,500 |
| Reckless driving | Trial court defense | \$250 | \$500 |
| | Appeal | \$250 | \$500 |
| Minor traffic violations | Trial court defense | \$100 | \$200 |
| | Appeal | \$100 | \$200 |

For complete details see *Terms & Conditions* on page 41.

Home lock-out service*



As a member with Premier, if you become locked out of your primary residence, you can be reimbursed up to \$100 in locksmith services to gain access to your home from the outside. Home lock-out service is reserved for your primary residence only and excludes all other buildings or locked areas. The cost to replace locks, including parts and labor, are not covered. Any charges in excess of \$100, as well as all charges associated with any other residential locksmith services, are at your expense. Home lock-out service is limited to one usage per Premier member, per membership term.

* Home lock-out service is not transferable to any other person. You must be present at the time of service. Identification and proof of residence is required. Home lock-out service is reserved for your primary residence only (as indicated in our membership records). In the case of rental property, approval of the property owner may be required. Service is valid only in your resident AAA Club's territory.

Appendices

Appendix 1: Car Travel Interruption Protection

Definitions

You, Your: A member of any AAA motor club within The Auto Club Group, and spouse of Primary Member.

Family Member: A person who is a resident of your home.

We: The Auto Club Group in Illinois, Indiana, Iowa, Minnesota, Nebraska, North Dakota and Wisconsin; Auto Club Group Insurance Company in Michigan only.

Car: A vehicle eligible for roadside assistance services under your membership.

Home: Your resident location at the time of loss.

Loss: Accident, theft, vandalism or mechanical breakdown that makes the car not drivable or available to you.

En Route: While on the way to your destination.

Planned Destination: A location 100 miles or more from your home that you plan to reach by car.

Covered Expenses: The following expenses are payable for you and family members if the car you were using for the trip is disabled by loss while en route to your planned destination. The loss must occur 100 miles or more from your home for this protection to apply.

1. Reasonable expenses for unexpected automobile or passenger van rental and commercial transportation for the reasonable time required to complete the trip to your planned destination or return home, whichever occurs first.
2. Reasonable expenses paid to a commercial establishment for unexpected meals and lodging resulting from the loss and incurred on the road during the delay caused by the loss.

When:

This protection only covers loss which occurs while your current membership is in force.

Limitations/Maximum Payment:

The following expenses are not payable under this protection:

1. Expenses of family members if they were not traveling with you when the loss occurred.
2. More than \$600 for expenses incurred by all members of one family resulting from one loss (the family maximum is \$1,000 if you are a member with Plus or \$1,500 for a member with Premier).
3. Expenses incurred after:
 - a. 72 hours from the time of loss;
 - b. repairs are made to your car;

- c. you reach your planned destination; or
- d. you return home after the loss, whichever occurs first.

4. Expenses resulting from:
 - a. loss caused intentionally by or at the direction of you or any family member; or
 - b. failure to take reasonable means to avoid the loss.
5. Alcoholic beverages.
6. Gratuities in excess of 20%.

Duties:

1. Make a request for reimbursement within 60 days of the loss. (For Wisconsin members the request must be submitted as soon as it is reasonably possible.)
2. Provide reasonable verification of:
 - a. the loss;
 - b. the repairs to the car; and
 - c. your planned destination.
3. Provide original itemized receipts for all expenses you claim.

Claim forms are available online at AAA.com or visit your local AAA office.

Appendix 2: Limited Legal Fee Reimbursement

We will pay attorney fees you incur to successfully defend a traffic charge made against you according to the Reimbursement Schedule. If more than one traffic charge is made in the ticket, citation or other statement of charges, or results from the same incident, we will pay no more than the amount shown in the Reimbursement Schedule for the traffic charge for which you are entitled to the most reimbursement. However, we will pay only if you successfully defend all charges.



Conditions

1. We will pay only if you successfully defend traffic charges which concern events which occur while your AAA Membership is in force.
2. We will pay the lesser of your attorney fees or the amount shown in the Reimbursement Schedule.
3. You must select and pay your lawyer. We pay you, not your lawyer.
4. You must request reimbursement within 60 days after your case or appeal is decided. (For WI members the request must be submitted as soon as it is reasonably possible.)
5. You must make your request for reimbursement by giving us a written statement showing the following:
 - a. The traffic charge;
 - b. Events from which the charge arose, and date and place of those events;
 - c. The courts you appeared in and the dates of those appearances;
 - d. The date when the case or appeal was decided;
 - e. Proof of acquittal and dismissal of any traffic charge arising from the same incident without imposition of fines, penalties, points, probation or sanctions.

A statement from your lawyer must be provided indicating what services were performed and what the fee was.

Definitions

You, Your: A member of any AAA motor club within The Auto Club Group.

We, Us: The Auto Club Group in Illinois, Indiana, Iowa, Minnesota, Wisconsin, Nebraska, North Dakota, Florida, Georgia, Tennessee and Puerto Rico; Auto Club Group Insurance Company in Michigan only.

Traffic Charge: Formal charge by law enforcement officials claiming that you violated laws or ordinances which govern or pertain to the operation or parking of motor vehicles.

Trial Court: The tribunal in which the traffic charges are decided.

Appeal: Appeal to a higher, different tribunal established to review actions of the trial court.

Successfully Defend: Actions which result in a trial court acquittal or dismissal of a traffic charge or any reduced charge arising from the same incident without imposition of fines, penalties, points, probation or sanctions.

Terms and Conditions

For terms and conditions of Premier membership benefits visit <https://chicago.aaa.com/assets/pdfs/travel-insurance-NR.pdf>

Contact Us

For information about AAA Membership and services or to contact a location near you, visit AAA.com and click on Contact Us.

Member benefits provided by:

The Auto Club Group
1 Auto Club Drive
Dearborn, MI 48126

For 24-hour roadside assistance

In Michigan, Illinois, Indiana, Minnesota, Iowa, Nebraska, Wisconsin and North Dakota
800-222-1134

Elsewhere in the U.S.
800-AAA-HELP (800-222-4357)

For all other services

Member Service Center
800-222-1134

Terms and Conditions

The terms and conditions of your membership including eligibility, dues, and fees are subject to change without notice; however, if there is a change in services or benefits to your membership you will receive notice as noted below.

If you pay your membership renewal within 30 days after expiration of your current membership term, your new membership term will expire one year after the current term expires. If you pay your membership renewal more than 30 days after the current term expires, your new term will begin when payment is received and expire no less than one year from the date payment is received.

An individual may only have one AAA Membership. Please note that even though your membership card may reflect a "Valid Thru" date that's more than a year away, it won't be active unless you pay your membership dues annually. Your annual AAA Membership renews each year unless you are notified at least 60 days before the expiration date that your membership will not be renewed. AAA will also give you at least 60 days' notice if your membership will be renewed with a change in benefits.

Non-renewal Policy

During your membership term, you are permitted up to your annual allotment of roadside service calls. Refer to the Member Service Call Allotments chart on page 44. In the event that you require more than your annual allotment of Road Service calls in any single Membership year, you may be required to pay a fee for Service and/or tows back to the closest responding facility; tows to other destinations will be at prevailing rates for towing Road Service.

We reserve the right to reduce service, downgrade your membership type, impose surcharges, charge additional fees at renewal, or non-renew any membership for any reason. By way of example, we may decide not to renew your membership if Management determines that renewing could be detrimental to other members or disruptive to the operation of the club, where the expense to the Club from your membership benefits exceeds revenue collected or where the membership has an adverse impact on Management's ability to provide membership services. Your purchase or usage of other AAA products and services may be used as a factor by Management in deciding whether to change or non-renew your membership.

Cancellation Policy

We reserve the right to impose surcharges and/or Road Service limitations, downgrades of a Membership type or cancellation of a Membership at our discretion, without prior notification.

Reasons for cancellation include but are not limited to verbally or physically abusive behavior, material misrepresentation, excessive Road Service usage, or substantial breach of contractual duties or conditions. The safety of our members, employees and service providers is our top priority. If we cancel your membership, we will provide written notice. You are permitted up to your annual allotment of roadside service calls. Refer to the Member Service Call Allotments chart on page 44. We may determine that Road Service usage is excessive. In making such determinations, we consider the cost associated with Road Service calls, call frequency over multiple Membership periods, and other factors. In the event that you require more than your annual allotment of Road Service calls in any single Membership year, you may be required to pay a fee for Service and/or tows back to the closest responding facility; tows to other destinations will be at prevailing rates for towing Road Service.

If you ask to cancel, your membership will expire without renewal at the end of the current term, but no dues will be refunded. All policies are subject to change without notice.

Upgrade today for greater towing miles and valuable benefits.

Benefits

Premier®

| | |
|---|--|
| Roadside Assistance* | |
| Towing | Up to 1 Tow up to 200 Miles**, Remaining Tows up to 100 Miles Each |
| Jump Start/Battery Boost | Yes |
| Mobile Vehicle Battery Replacement Service | Yes |
| Flat Tire Service | Yes |
| Vehicle Lock-out Service | Up to \$100 in Parts and Labor |
| Extrication/Winch | 2 Service Vehicles and 2 Service Techs |
| Car Travel Interruption | Up to \$1,500 |
| Digital Triptiks® and Maps | Yes |
| Fuel Delivery | Yes, Free |
| Passport Photos | Unlimited Free Sets per Year |
| Travel Accident Insurance for AAA Travel at no charge | Yes, up to \$500,000 |

Benefits

Plus®

| | |
|---|--|
| Roadside Assistance* | |
| Towing | Tows up to 100 Miles Each |
| Jump Start/Battery Boost | Yes |
| Mobile Vehicle Battery Replacement Service | Yes |
| Flat Tire Service | Yes |
| Vehicle Lock-out Service | Up to \$100 in Parts and Labor |
| Extrication/Winch | 2 Service Vehicles and 2 Service Techs |
| Car Travel Interruption | Up to \$1,000 |
| Digital Triptiks® and Maps | Yes |
| Fuel Delivery | Yes, Free |
| Passport Photos | 2 Free Sets per Year |
| Travel Accident Insurance for AAA Travel at no charge | Yes, up to \$300,000 |

Benefits

Classic®

| | |
|---|--------------------------------------|
| Roadside Assistance* | |
| Towing | Tows up to 5 Miles Each |
| Jump Start/Battery Boost | Yes |
| Mobile Vehicle Battery Replacement Service | Yes |
| Flat Tire Service | Yes |
| Vehicle Lock-out Service | Up to \$50 in Parts and Labor |
| Extrication/Winch | 1 Service Vehicle and 1 Service Tech |
| Car Travel Interruption | Up to \$600 |
| Digital Triptiks® and Maps | Yes |
| Fuel Delivery | You Pay for Fuel |
| Passport Photos | Nominal Fee |
| Travel Accident Insurance for AAA Travel at no charge | Yes, up to \$100,000 |

*Members are entitled to road service calls per membership term as shown in the Member Service Call Allotments chart on page 44.

** Per household, per membership year

Member Service Call Allotments*

| | IA, IL, IN, MI, ND, and NE Members who join after 05/09/2025 | All other IA, IL, IN, MI, ND and NE Members |
|-----------------------------------|--|--|
| Classic, Plus, Premier | Primary Members 4 service calls per year Associate Members 2 service calls per year | Primary Members 4 service calls per year Associate Members 4 service calls per year |
| Plus RV, Premier RV | Primary Members 4 service calls per year Associate Members 2 service calls per year | Primary Members 4 service calls per year Associate Members 4 service calls per year |

*Member Service call allotments are subject to the Terms and Conditions of this AAA Member Handbook. We reserve the right to reduce service, downgrade your membership type, impose surcharges, charge additional fees at renewal, or non-renew any membership for any reason. By way of example, we may decide not to renew your membership if Management determines that renewing could be detrimental to other members or disruptive to the operation of the club, where the expense to the Club from your membership benefits exceeds revenue collected or where the membership has an adverse impact on Management's ability to provide membership services. Your purchase or usage of other AAA products and services may be used as a factor by Management in deciding whether to change or non-renew your membership.

Optional Assistance Plan Recreational Vehicle and Trailer Assistance

Members joining after 10/29/2021 who want coverage for RVs, must purchase the Optional RV Assistance Plan. Recreational Vehicle (RV) and Trailer Assistance is optional coverage that adds additional eligible vehicles to your household's current service calls at an additional cost to your Plus or Premier membership. Coverage subject to limitations described on page 28. You must be a Plus or Premier member to add RV.



*Peace of mind on every level,
everywhere you go.*



*For all AAA services, call the number
on the back of your membership card.*

 Visit [AAA.com](https://www.aaa.com)

